Dear Valued HD Supply Customer,

We recognize that the Hospitality industry has been uniquely impacted by the COVID-19 outbreak. It is important to us that you know how much we value your partnership and that we are here to help you manage your property throughout this difficult time.

While we are unable to adjust contract terms or extend credit terms, we can assure you that our team is working hard to ensure the experience you have always enjoyed with us remains uninterrupted, despite the COVID-19 pandemic.

We are here to support you in the following ways:

- **Buy More & Save**: Allows you to save $20 off every order for the next 3 months when you spend $400 or more. *Offer valid on ALL products, NO exclusions. See our website for details.*

- **Lower Prices:** We have lowered pricing on hundreds of Hospitality items, with some discounted by as much as 50%.

- **No Order Minimums*:** Order what you need, when you need it without the worry of hitting an order minimum. *\*Orders less than $50 are subject to a $10 handling fee*

- **Next Day Delivery:** Next day delivery remains available on many of our products. The latest delivery windows on all products are available on our website. Additionally, our warehouses are fully operational in all markets and our drivers are actively delivering daily.

- **Product Availability**: We have been closely following the COVID-19 outbreak since it began in China late last year. Since then, we have been proactively working to maintain healthy inventory levels on key products as well as diversifying our sourcing pool, both domestically and globally, to ensure we are well-stocked with the products you need.

**Click here** for additional information on current discounts and offerings.

Our team remains committed to serving you during this time. Please do not hesitate to reach out directly to your Sales partner with questions, concerns or product needs.

Thank you for your loyalty, and please keep yourself and your families safe.

Brad Paulsen
President, HD Supply Facilities Maintenance